**Booking Information:**

Rental Payment/Reservation Deposit: A reservation deposit of 25% towards the total rental amount is required to secure the rental dates requested. Minimum rental is three (3) days, except during high compression or special events. Your reservation will not be guaranteed unless we receive 25% of the total rental fee as a deposit. Your 25% reservation deposit is required and due at the time of reservation and is “non-refundable”. The balance of the rental is due seven (7) days prior to pick-up and/or delivery. If your rental is reserved within seven (7) days of your rental date, your rentals full balance is due at time of reservation. Rental prep charges are optional fees and can be avoided if rental is paid in cash, money order or a cashier's check.

**Cancellations/Refunds: Must be made 14 days prior to the rental date in writing.** Cancellations made inside the 14 days from the rental date will forfeit the total rental amount. There are no reservation deposit refunds should you cancel the reservation. We will, however, allow you to reschedule your reservation for up to one year from the date of the original reservation and apply the remaining rental amount to a future rental (minus the reservation deposit). Should events beyond our control cause the requested RV not to be available during the times of your request we reserve the right to substitute another RV. Reserving during a high compression date, main event or holiday will result in the rental being adjusted to the rate for that particular event/holiday.

Arrival Information:

**RV Pick-up & Return:** Standard pick-up is 2:00 p.m. - 3:30 p.m. Monday through Friday. Pickup on Saturday or Sunday is by prior scheduled arrangements only. Sunday pickups and/or returns will have an additional fee of $75.00. Returning on Sunday is firm 2:00-4:00 p.m. Monday through Friday RV’s must be returned prior to 12:00p.m. to be considered on time. Rental(s) must personally pick up & drop off the RV, unless we are properly informed with prior written consent. If the person returning the RV is not the customer stated on the contract, all policies and procedures will remain binding and in force. Renter is responsible for the return condition of the RV, i.e. tree scratches, tears in roof, dent, dings or any type of damage if returned by any other person. Personal checks are not accepted at time of pickup for the security deposit. Any damage caused by anyone other than the person listed on the rental contract is strictly the responsibility of the renter on the contract. Late returns are $25.00 each hour late for the first three (3) hours. Returns after 3:00p.m. are considered another day rental and will be deducted from the security deposit unless other arrangements have been made. Returns made on Saturday or Sunday is by appointment only. Rental(s) returned after hours outside company property gate unattended is strictly prohibited, customer will be fined $250.00 for neglect and abandonment of rental. Customer is responsible for any towing service expenses and/or reclaim charges of RV, loss of keys/items inside RV, damage, vandalism and/or theft done to the RV while left unattended. All RV returns will only be returned in the presence of a Going Places RV Rentals, Inc. representative. Renter is required to sign our RV return release statement at time of return.

**Deposit Information:**

Reservation Deposit: A reservation deposit of 25% towards the total rental amount is required to secure the rental dates requested. Minimum rental is three (3) days, except during high compression or special events. Your reservation will not be guaranteed unless we receive 25% of the total rental fee as a deposit. Your 25% reservation deposit is required and due at the time of reservation and is “non-refundable”. The balance of the rental is due seven (7) days prior to pick-up and/or delivery. If your rental is reserved within seven (7) days of your rental date, your rentals full balance is due at time of reservation. Rental prep charges are optional fees and can be avoided if rental is paid in cash, money order or a cashier's check.