

Terms and Conditions



Last Updated: February 18, 2021

PLEASE READ THESE TERMS OF USE CAREFULLY AS THEY CONTAIN IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS, REMEDIES, AND OBLIGATIONS. THESE INCLUDE VARIOUS LIMITATIONS AND EXCLUSIONS, AND A CLAUSE THAT GOVERNS THE JURISDICTION AND VENUE OF DISPUTES. PLEASE NOTE THAT YOUR USE OF AND ACCESS TO OUR SERVICES (DEFINED BELOW) ARE SUBJECT TO THE FOLLOWING TERMS; IF YOU DO NOT AGREE TO ALL OF THE FOLLOWING, YOU MAY NOT USE OR ACCESS THE SERVICES IN ANY MANNER.

If we update or make changes to these policies, we'll notify you via email and provide you quick access to the changes through the website.

PravdaVentures LLC operating as RvsEasy.com, (hereafter referred to as "RvsEasy.com", "we", "us", or "our") provides an online platform that available RVs (as defined below) to rent with renters seeking to rent such RVs, which platform is accessible at RvsEasy.com and any other websites through which RvsEasy.com makes the platform available (collectively, the "Site") with any other products or services made available by RvsEasy.com, all of the foregoing are, collectively, the "Services". By using the Services, you agree to comply with and be legally bound by these Terms of Service ("Terms"), whether or not you become a registered user of the Services. These Terms govern your access to and use of the Services and all Collective Content (defined below), and your participation in the Rewards Program (defined below), and constitute a binding legal agreement between you and RvsEasy.com. Please read carefully these Terms and our Privacy Policy, which may be found at <https://www.RvsEasy.com/data-privacy-policy> and which is incorporated by reference into these Terms. If you do not agree to these Terms, you have no right to obtain information from or otherwise continue using the Services. Failure to use the Services in accordance with these Terms may subject you to civil and criminal penalties.

RVsEasy.com Rules & Rental Agreement

This "rules" list may seem like a lot, but we want to make sure you are fully informed and have no unrealistic expectations concerning your RV Rental. Most rental agencies have the same rules, we just want to be completely up front before you reserve and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules, take things from the RV or be careless, even reckless with the RV if there are not fees/penalties upon return for doing so.

Communication: Communication is key. Please provide us with the full contact information, including your **mobile number, email and home address**. If you haven't provided a rental platform with a cell phone number, I encourage you to do so. Communication thru the rental platform is best. Rental platform will send you text &/or an email. Emails from the rental platform often end up in a Promotion or Spam folder and you may miss important communications regarding your rental. Lack of communication may cause your rental to be cancelled.

Insurance: All renters must take insurance thru a rental platform. This is not optional. Your own car insurance does not cover RV rental, it is a special case. No RV insurance, NO RV.

Rental Period: The rental period is every day you have the unit. The unit is due back at an agreed upon time during daylight hours, the day your reserved rental period ends. You will be charged for the days you have it overnight. For example, if you pick up the unit on Friday and return it on Saturday, you will be charged for one day. If you pick up the unit on Friday late in the afternoon and you return it Tuesday at noon, you will be charged for 4 nights (Friday, Saturday, Sunday & Monday).

Cancellation Policy: When booking direct, you can cancel or change anytime up to 30 days before the departure date for a FULL REFUND.

If canceled between 29 and 14 days before the departure date, 50% of the reservation amount is refundable.

If canceled between 13 and 0 days before the departure date the reservation amount is not refundable.

No Refunds for Early Return: If you return early, we do not refund the days not used. This includes if you have an accident or crash the unit; however, if the crash is not your fault, you may be able to recover your rental costs from the at-fault driver's liability insurance.

Pick-up and Return Times: Our standard times for pick up is 3:00 PM, and return 11:00 AM. We will ask for a more specific time 7 days prior. We charge \$60 flat fee for early pick up or late drop-off. You will be asked for a return time when you we do the departure paperwork. If something changes, let us know **BEFORE** the agreed time (preferably an hour before), thru the rental platform. As noted, we're flexible, however, since some renters have not been mindful of our time and other plans we might have, we will charge \$50/hour if you are more than an hour later than the planned time, without notifying as here stated. **If the late return interferes with another rental, you will be responsible for the entire cost of the lost rental. If the RV is not returned, requiring us to go to retrieve it, you will also be responsible for all costs associated with doing so.**

Drivers: All drivers **MUST** be at least 25 yrs old, per the insurance carrier, and **MUST** be listed with a rental platform, and appear on the contract prior to when you pick up the unit. **NO EXCEPTIONS. We will verify your valid driver's license in person before you drive away.**

Fuel: The RV runs on regular gas. The gas tank will be full when you pick it up. The coach must be returned with the same amount of fuel. If the gas is not refilled prior to returning, you will be charged flat **\$80 service fee**. **DO NOT USE E-85 fuels** (engine damage will occur, and you will be broken down and stuck after 2-10 miles of driving. You will be liable for repairs to the vehicle).

Liquid Propane Gas: The RV heat and stove runs on liquid propane. The propane tank will be full when you pick it up. **Turn ON LP switch while filling, otherwise it does not fill FULL.** The coach must be returned with the same amount of fuel. Liquid propane is available at select gas stations. The closest one to your pickup and return place is Shell Gas Station, located at 3015 Del Mar Heights Rd, San Diego, CA 92130, phone +18587552114. If the liquid propane gas is not refilled prior to returning, you will be charged flat **\$80 service fee**.

Trip Destination: All trips must have a stated and verified destination. **In all times, you are provided with a mobile phone equipped with GPS and mobile data service and must be turned on while driving and plugged in into USB port.** When you are not driving, please put it away to avoid break in.

Campground Reservations: We are not responsible for campground reservations. All campground reservations must be made separately with the campground. All campground fees are separate from, and in addition to, the rental price and fees thru our / rental platform agreement.

No Smoking or Vaping: Smoking or vaping (including but not limited to cigarettes, cigars, pipes, drugs, vape devices of any kind) in the unit forfeits your entire security deposit.

No Drugs: Any evidence of storage, transportation, or use of illegal substances will forfeit your entire security deposit. Any evidence of drug use or transportation will result in law enforcement being called for a report and to collect evidence.

approved destination may cause the unit to be reported stolen and the total loss of your security deposit.

Unpaved Roads: No travel will be allowed on non-paved roadways like logging roads, seasonal roads, forest service roads, beaches, etc. The only exception is an unpaved road inside, or leading to, a licensed RV park / campground or other approved final destination.

Toll Roads, Red Light Cameras, Parking Tickets, etc: Any violations for parking, running red lights or unpaid tolls will transferred to you &/or paid as the situation requires. You will be charged, per the rental platform contract, for any expenses incurred. Additionally, there will be a **\$100** administration fee per occurrence.

Solar power: Solar power is for temporarily running electrical elements of the RV. They are NOT "constant run" or allowed to be used as, primary power source while you are camping. **If you desire 120V power**, you MUST have a campsite with an RV electrical hook-up available and you must plug in the RV.

Pets: you MUST have pre-approval from us before allowing a pet in the RV. If we reached an agreement on having a pet, an extra security deposit of **\$250** applies. Many renters are allergic to pets, therefore we charge an extra **\$50** pet cleaning fee, if there is a lot of extra cleanup due to pet hair in the unit. Anything beyond excess pet hair will be charged the initial **\$100** plus **\$50/hour** for repairs, deodorizing, etc plus expenses.

Security Deposit: Security deposit of \$1,500 is required before RV pickup. Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event or to go beyond our set travel limits, will result in the forfeiture and total loss of your security deposit.

Training: When you pick up the unit, we will complete a pre-rental orientation of the RV. This typically takes about an hour. Allow time in your travel plans accordingly.

Cleaning: The RV is expected to be returned with a "broom clean" interior and the holding tanks should be empty. If the unit needs to be cleaned before it can be disinfected there will be a fee of **\$100** for cleaning.

Waste Tanks: Putting anything other than human waste or RV toilet paper (first roll is supplied) in the toilets will result in clogs in the system or damage. You will be charged for extra cleaning and the cost of any damage that occurs. Waste tanks should be emptied as often as needed, and the unit should be returned with empty tanks. If the tanks need to be emptied, and we understand that sometimes it's not possible if you need to use the facilities while returning; we will take it to a local campground to empty it, there is a service fee of **\$50** for grey water tank and **\$50** for a toilet cassette.

Damage / Minor Repairs: If the RV and/or the contents of the RV are damaged during your rental period, you are responsible to pay all damage costs whether you are at fault or not, or if the damage was caused by acts of nature (wind, rain, earthquake, fire, flood etc). If an accident occurs, you are responsible to obtain a police report, contacting rental platform's insurance and RVsEasy.com immediately.

Note: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replaced defective part(s) and receipt(s) must be brought back for reimbursement. There will be no reimbursement if you do not bring back the defect part you replaced and the receipt for the new one. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc) the item purchased, and the receipt must be surrendered upon return if you wish to be reimbursed.

Appliances: The fan, solar panel, a gas stove, a heater, a shower, a toilet, shelves, electrical and USB jacks, etc are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to contact us immediately.

Missing RV Accessories: Please be sure necessary accessories are on board before leaving the campground. Shore-Power cord lost or damaged is \$250 plus the cost to have it reinstalled. Shore-Power adapter cord is \$50 to replace. Sewer hose &/or adapters is \$250 to replace. Wheel stoppers cost \$50 to replace. Water hose cost \$50 to replace. Mobile phone cost \$250 to replace.

Contingencies: Our ability to provide the rental unit to you is contingent upon the previous customer returning the unit on time and undamaged. We allow a minimum of 4 days between rentals to take care of minor issues that come up. However, if the RV is not returned, damaged, or otherwise not road worthy and there is insufficient time to repair the unit adequately to make it safe, and there is no other option to cancelling your reservation, you will receive a full refund.

Mechanical Breakdown: Recreational Vehicles, just like any other mechanical equipment, can have problems. While extremely rare for a mechanical breakdown to strand a customer anywhere, it doesn't matter if a unit is brand new or an older model, they can have mechanical problems at any time with little or no forewarning. Anyone who tries to tell you otherwise is not telling you the truth. What we can assure you is that we don't cut corners on maintenance. Preventative maintenance plays a major role in not having problems on the road. Repairs on the road are significantly more costly for us. Put another way, one repair outside our own shop, would probably cost more than we are making for that rental, so it makes absolutely zero sense to send an RV out with any known possibility of breakdown. Any critical item needing repair will be fixed asap to have you back on the road. Please understand that RV systems that don't affect the drivability of the unit are not considered "critical" and we will authorize repair on the road on a case by case basis.

Rental Platform's Contract: The rental platform contract will be available to you online. Please read and review the contract the week before your departure. You will need to sign that you have read it when you pick-up the RV. It will save you time, otherwise plan extra time to read it when you arrive to pick-up the RV. If there is a discrepancy between this agreement and the rental platform's Agreement, the stronger, stricter rule applies.

Personal Property and Injury: You release Pravda Ventures LLC, dba RVsEasy.com and our agents, whether or not caused by our negligence or otherwise our responsibility, from all claims of loss, or damage to your personal property, or that of your guests, that was carried into or left in the RV, and all claims of injury, including but not limited to personal, bodily or mental injury, economic loss or damage to you or your guests.

Waiver, Severability & Attorneys' Fees: Our failure to enforce our rights under this Agreement or at law, shall not be deemed a waiver of a continuing waiver of any rights or remedies against another party, unless such waiver is in writing. If any provision of this Agreement is judicially determined to be invalid, void, or unenforceable, the remaining provisions shall remain in full force and effect. In the event a dispute arises regarding this Agreement, the prevailing party shall be entitled to recover their reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.

Entire Agreement: This Agreement constitutes the entire Agreement between the parties regarding the rental of the RV and supersedes all prior oral or written agreements or understandings regarding this subject matter. No term of this Agreement can be waived or modified, except by a writing we have signed.

[RVsEasy.com Rewards Terms & Conditions](#)

RVsEasy.com Rewards is a RVsEasy.com loyalty program (the "Program"). For each day you book and rent an eligible RVsEasy.com Rewards RV you collect one reward night ("Reward Night"). When you collect 10 **Reward Nights** with us, we give you 1 night rental to redeem ("Reward Rental"). This Reward Rental does not include taxes, insurance and other fees, which you must pay when redeeming your Reward Rental.

All bookings must be made online or on our mobile app. You can only collect **Reward Night** or redeem Reward Rentals at an eligible RVsEasy.com Rewards RV.

and redeem RVsEasy.com Rewards Nights.

Collecting Reward Nights

You will collect 1 **Reward Night** for every rental night of an eligible RVsEasy.com Rewards RV. Collect 10 **Reward Nights** and we give you 1 Reward Rental. You must be signed in to your RVsEasy.com account when you book online and on our mobile app so we can add the **Reward Nights** you collect to your account after your stay. If you make a booking with us by phone or other platform, you must tell us the email address on your account so we know where to add the **Reward Nights**. Only RVsEasy.com Rewards members collect **Reward Nights**. Other RV renters on the same booking do not, and you cannot collect **Reward Nights** for any RV bookings you made before you joined the Program.

We will add any **Reward Nights** you collect to your account up to 72 hours after you return RV to the RVsEasy.com. If you collect **Reward Nights** but we later believe that you did not complete your rental (an "Invalid **Reward Nights**"), we reserve the right to remove these Invalid **Reward Nights** from your account. This could happen if you cancel your booking or did not pick up RV, which would make the **Reward Nights** invalid. Invalid **Reward Nights** do not count towards the 10 **Reward Nights** you need to redeem a Reward Rental.

You can check your account to see how many **Reward Nights** you have collected at any time. Just sign in at RVsEasy.com, use our mobile app, or phone our call center. You are responsible for making sure your account is correct. If you believe that you have not collected the correct amount of **Reward Nights**, we will look into this for you. If any bookings are invalid as mentioned earlier, we will remove them from your account.

In addition to the information above, you will not collect **Reward Nights** for the following:

1. Bookings made with an affiliate RVsEasy.com site
2. Bookings made before you joined the Program
3. Some bookings made using a discount coupon, voucher or code – you will need to check the terms for each of these
4. Bookings that do not cost you anything, i.e. are free

Redeeming Reward Rentals

When you collect 10 **Reward Nights**, we will give you 1 Reward Rental to redeem on any eligible RVsEasy.com Rewards RVs. You can redeem your Reward Rental online and on our mobile app.

You must pay for taxes, fees, insurance and any other costs associated with your Reward Rental.

Reward Rental bookings are subject to all applicable booking terms and conditions. You will not collect a **Reward Night** when you redeem your Reward Rental. Collected **Reward Nights** have no cash value, and you cannot redeem your Reward Rental for cash.

If you have more than 1 Reward Rental to redeem, you can choose which booking you want to apply it to. You cannot combine your Reward Rental with any other offer, discount coupon, voucher or code, unless the terms for each of these say you can. This means that when you book a rental and redeem your Reward Rental, you generally will not be able to get an additional discount on that booking.

Reward Rental rentals are subject to all applicable cancellation policies that are disclosed during booking. If you cancel a Reward Rental for which, had you paid for the rental and cancelled it you would have been entitled to a full refund, we will return the Reward Rental to your account. If you cancel a Reward Rental for which, had you paid for the rental and cancelled it you would have been entitled to a 1-99% refund, the Reward Rental will not be returned to your account. If you cancel a Reward Rental for which, had you paid for the rental and cancelled it you would have not been entitled to any refund, the Reward Rental will not be returned to your account.

If you want to change the dates of a booking that includes the Reward Rental you redeemed, you will need to cancel the booking, wait for the Reward Rental to be returned to your account, then rebook so you can apply your Reward Rental to your new booking.

RVsEasy.com Rewards tiers

The Program has 3 tiers: RVsEasy.com Rewards, RVsEasy.com Rewards Silver and RVsEasy.com Rewards Gold. You will join as a RVsEasy.com Rewards member. When you collect 10-29 **Reward Nights** in a membership year, you will qualify for RVsEasy.com Rewards Silver. When you collect 30 **Reward Nights** or more in a membership year, you will qualify for RVsEasy.com Rewards Gold. A membership year runs for a year from the date you first created an account, and each anniversary after that.

Silver and Gold members have special benefits like early sale access and exclusive offers. These will all be available within 2 weeks of qualifying for Silver or Gold, and will last for the rest of that membership year and the whole of the following membership year. If you do not collect enough **Reward Nights** to stay in Silver or Gold, we will move you down a tier for the next membership year.

Changes and Termination

We may change our terms and conditions at any time, with or without notice, including the rules for collecting **Reward Nights**, the different membership tiers and their qualification requirements and associated benefits, the rules for redeeming your Reward Rental, the list of eligible RVsEasy.com Rewards RVs. We may communicate these changes to you by email or on our RVsEasy.com website so please make sure you check your account regularly.

RVsEasy.com Rewards has no end date and will continue until we close it, which could happen at any time. If we do close the Program, you will have 30 days from when we announce its closure to redeem any Reward Rentals you have in your account. After that date, you will lose your Reward Rentals and you will not be compensated.

By continuing to collect **Reward Nights** and redeem Reward Rentals with RVsEasy.com Rewards, you accept any changes to these terms and conditions. You are responsible for keeping up to date on any changes that we may make. The most current version will always be available on our website.

General RVsEasy.com Rewards Terms & Conditions

We reserve the right to discontinue your membership if you act fraudulently or use our loyalty program in a way that does not comply with our terms and conditions, or any federal or state laws, regulations, statutes or ordinances. If we discontinue your membership, you may lose your collected **Reward Nights** and benefits. We also have the right to take appropriate administrative and/or legal action, including criminal prosecution if necessary.

The Program is void where prohibited by law. Our failure to enforce any provision of these terms and conditions shall not constitute a waiver of that or any other provision. Our decision on all questions or disputes regarding the Program is final.

Gold members may receive early pick-up and late drop-off with participating RVs, subject to availability. Eligibility for early pick-up and late drop-off is based on RVsEasy.com Rewards tier at time of booking. Early pick-up and late drop-off are intended for the primary account holder.

SECRET PRICES

RVsEasy.com Secret Prices ("Secret Prices") are available to the following customers:

- RVsEasy.com Rewards members;
- users who unlock Secret Prices on the website by subscribing to receive emails from RVsEasy.com; and
- users of the Mobile Application (as defined in these terms and conditions below).

RVsEasy.com Rewards members – If you are signed in to your RVsEasy.com account when browsing the website, you will automatically be shown Secret Prices on selected RVs where the "Your Secret Price" banner is displayed.

Email subscribers – If you are browsing the website and you are not signed in as a RVsEasy.com Rewards member, you can still unlock Secret Prices by subscribing to receive emails from RVsEasy.com. Click 'Unlock now' where Secret Prices are mentioned on your RV search results and enter your email address to do so. Your search results will then show Secret Prices on selected RVs where the "Your Secret Price" banner is displayed. If you have previously subscribed by email, we may remember you depending on your browser settings and the amount of time since you subscribed, in which case your Secret Prices will already be displayed. By providing your email address, you agree to receive great deals and sale alerts via email, although you can unsubscribe at any time by clicking the 'Unsubscribe' link on one of our emails. If you unsubscribe, you will no longer get access to Secret Prices via this method unless you re-subscribe.

Mobile Application users – When using the Mobile Application, you will automatically be shown Secret Prices on selected RVs where the "Your Secret Price" banner is displayed. A user of the Mobile Application will not see Secret Prices when accessing the website via other platforms, unless they are signed in as a RVsEasy.com Rewards Member or have subscribed to RVsEasy.com by email.

General Secret Prices Terms and Conditions

Secret Prices are available on selected RVs and on selected dates only. Secret Prices will only be displayed where applicable to your RV search.

Where a Secret Price is displayed next to a price which has been struck out (e.g. "\$250 \$200"), the price which has been struck out is the regular price for that RV on RVsEasy.com with no other discount applied.

The "Prices" section of these terms and conditions will also apply to Secret Prices. Secret Prices are liable to change at any time, but changes will not affect bookings already accepted.