

Security Deposit & Authorization

A security deposit is required at time of pick-up and will be refunded when all costs are paid as per the terms of this Agreement. The amount of the security deposit is stated in your booking confirmation. Dealer may use your deposit to pay any amounts owed under this agreement. If the amount of the security deposit is insufficient to satisfy all amounts due then the Renter agrees to pay all charges in excess, either by cash, personal check or authorized use of the credit card provided. Minimum requirements for return of the security deposit include: unit is cleaned to a condition as good or better than when received, gas tanks are full, holding tanks are properly emptied, no damage was done to the vehicle (incl. interior damage) and all mileage overages, tolls, will be the responsibility of the renter. At the time of rental, a charge will be authorized by Renter to cover any amounts payable pursuant to this Agreement and by executing this agreement Renter understands and expressly consents to use of the charge for such purposes without reservation. The security deposit may also be used to compensate for variable charges such as mileage, generator or as agreed between Renter and Dealer.

Dealer has up 48 hours from the return of the unit to inspect the unit for damages and notify Outdoorsy at claims@outdoorsy.com, as well as contact the customer via email or dashboard message. The security deposit will be returned automatically within 7 days if there are no damages to the rented unit or overage charges due.

Drivers

Renter acknowledges and agrees that no person shall be allowed to drive the rental who is not at least the age of 25, a holder of a valid driver's license in his or her actual possession, and approved through Outdoorsy's DMV verification check or have provided a third-party insurance binder to prove insurance coverage during the rental. Renter acknowledges that the qualifications of any driver of the rental are solely at the discretion and risk of the Renter, and Dealer has not evaluated the skill and expertise of any such driver.

Renter acknowledges that recreational rentals can be very large and handle differently from passenger cars. The RV Rental requires more skill and expertise to operate safely than a passenger rental. The rental requires more clearance above, in front of, behind, and beside them to operate safely, and the use of mirrors and direct visual verification are always required to maintain knowledge of the location of adjacent rentals and obstacles on the roadway.

Renter acknowledges the vehicle height and width and length clearance for their rental is:

Height _____ Width _____ Length _____

RENTER INITIALS: _____

Spotters are recommended to assist the driver in backing the rental.

Renter acknowledges that Dealer has no control over the number of passengers a Renter may allow into the rental or the conduct of those occupants while the rental is being operated. Therefore, Renter acknowledges that they are solely responsible for the passengers on board the rental as well as the conduct of those passengers, and Renter shall confirm that both driver and passengers are properly using seat belts while the rental is in motion.

RENTER SIGNATURE _____

Condition of Rental & Responsibility for Repair

Renter is responsible for all damage to the rental, missing equipment, and Dealer's administrative expenses connected with such loss irrespective of the cause of said damage or loss or the negligence or lack thereof of Renter. In the event of any loss or damage to the RV, or any personal property or bodily injury claim, that occurs during the rental period due to any cause regardless of fault, including, but not limited to, collision, rollover, theft, vandalism, seizure, fire, flood, hail or other acts of nature or God, the renter is held responsible, and is required to pay the deductible of \$1,500 or \$3,000 (depending on unit type). In the event a renter has violated Outdoorsy's Terms of Service, the renter will be held responsible for the full amount of the claim including the insurance deductible. When accepting the rental, Renter and an authorized representative of Dealer will complete a **RV Departure Form** of the rental, noting in writing any and all defects or damage to the rental prior to Renter's acceptance of same. At pickup, all rentals will have propane and gas, holding tanks will be emptied and both the interior and exterior shall be clean.

Upon return of the rental, Renters and Dealer must complete and sign the **RV Return Form** upon the reservation completion. If this form is not completed and signed by both the Dealer and Renter your insurance claim may be denied. Dealer is not responsible for personal property left in the rental. All defects and/or damage to the rental noted in the Dealer return inspection which are not noted on the RV Departure Form completed by Renter and Dealer when accepting the rental shall be the sole responsibility of Renter and Renter shall reimburse Dealer for the cost of the repair. To the extent that the security deposit actually paid to Dealer is insufficient to cover the costs incurred by Renter, Renter will make immediate payment to Dealer upon demand. Renter must report all accidents or incidents of theft or vandalism to the police as soon as Renter discovers them and provide a copy of the police report to Dealer. Renter must report all accidents involving the rental to the Dealer within **24 hours of occurrence** and provide a copy of the accident report to the Dealer. In the event of vandalism or if damage occurred as a result of vandalism, no insurance claim can be processed without a police report. Dealer must report all accidents involving the rental to Claims at claims@outdoorsy.com within 48 hours of being notified supporting documentation such as photos, video, police report or statements.

If the rental is returned to Dealer outside of regular business hours, Renter shall remain responsible for any damage or theft of the rental occurring prior to Dealer's acceptance of return of the rental during regular business hours.

RENTER SIGNATURE _____

Allowed Use of the Rental

The rental may only be used on those public roadways with sufficient width and clearance to allow the rental to be operated safely and without damage. Under no circumstances may the rental be operated and used for off-road purposes. If Dealer provides a driver for the rental, Renter remains responsible for all damage to the rental, missing equipment, and Dealer's administrative expenses connected with damage regardless of whether or not Renter or the driver is at fault.

Unpaved Roadways Allowed (excl. RV Parks & Campgrounds) YES _____ NO _____

RENTER INITIALS _____

Under no circumstance shall:

- The rental be driven outside the United States and Canada.
- Any pets or other animals be allowed in the rental without permission.
- The awning may not be unrolled or used without prior approval.
- Anyone be allowed on the roof of the rental.
- Anyone occupy any towed rental while it is in motion.

Insurance & Costs

The Renter is responsible for all damage or losses caused to themselves, their property, the RV Rental and third parties regardless of fault. The Renter must be approved for Insurance for the RV Rental through Outdoorsy or the Renter has provided the Dealer with an insurance binder indicating that the Renter has motor vehicle liability, collision and comprehensive insurance covering the Renter, the Dealer, third parties for the vehicle you are driving and/or towing. Renter is solely responsible for any and all parking tickets, citations, toll charges and other charges issued during Renter's contractual possession of the rental.

Maintenance and Breakdown

Dealer is responsible for checking all fluid levels, including oil and coolant levels, checking air tire pressure, lug nuts and wheels within 90 days prior to rental departure. Should a breakdown occur due to lack of maintenance. Dealer acknowledges their claim may be denied. Renter must immediately notify Dealer for repair authorization and follow instructions provided.

Hauling and Delivery

Renter liability for damages relating to the delivered rental begins when the Renter takes possession of the keys, and ends when the rental is returned to the Dealer or their designated delivery driver. Any damage that occurs during the delivery or return of vehicle is the responsibility of the Dealer up to the deductible. All delivery drivers of insured vehicles must be approved via the Outdoorsy driver check or provide additional proof of insurance coverage through a third party.

RENTER SIGNATURE _____

Right of Possession

Dealer shall always have a superior right of possession of the rental over Renter. In the event that Dealer's officers or employees, in their sole and absolute discretion, determine that the rental is at risk of damage or loss, Dealer shall have the absolute right, but not the obligation, to recover the rental from Renter regardless of the amount of time remaining in the Rental Agreement. In the event Dealer recovers a rental from Renter, in addition to those costs payable pursuant to other parts of this Agreement, Renter shall pay all costs associated with such recovery including, but not limited to, employee wages, travel costs, fuel and repairs.

Additional Conditions

This Agreement does not create any type of partnership between Renter and Dealer or rental owner. This Agreement may not be cancelled or modified except in writing signed by all parties.

This Agreement is not assignable by Renter

Renter agrees that venue for any dispute or claim arising out of or relating to this Agreement or Renter's use of the rental (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory) will be exclusively in the County of Dealer's operation. This Agreement shall be construed in accordance with the laws of the state of Dealer's operation. Renter agrees that in the event Dealer prevails in a suit to enforce this Agreement, it shall be entitled to recover all its costs and attorney's fees incurred in that action.

Warranties, Releases, Indemnification and Assignment

Renter acknowledges that Dealer may not own the rental it is renting to Renter and rents the rental pursuant to a third-party agreement with the owner of the unit. RENTER ACCEPTS RENTAL "AS IS" WITH ALL FAULTS AND WITHOUT RESERVATION. DEALER AS WELL THE OWNER OF THE RENTAL DOES NOT WARRANT AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES ON THE RENTAL INCLUDING, BUT NOT LIMITED TO, THE RENTAL OR TIRE CONDITION, SUITABILITY, OR FITNESS OF THE RENTAL OR TIRES FOR ANY PARTICULAR PURPOSE.

DEALER AND THE RENTAL OWNER SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, RELIANCE, PUNITIVE OR CONSEQUENTIAL DAMAGES OR FROM ANY LOST OR IMPUTED PROFITS OR REVENUES OR COSTS ARISING FROM OR RELATED TO THE RENTAL REGARDLESS OF THE LEGAL THEORY UNDER WHICH LIABILITY IS ASSERTED AND REGARDLESS OF WHETHER DEALER OR THE RENTAL OWNER HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LIABILITY, LOSS OR DAMAGE. YOUR EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS OF DAMAGE RELATED TO USE OF THE RENTAL SHALL BE LIMITED TO THE TOTAL RENT PAID OR PAYABLE BY YOU TO DEALER UNDER THIS AGREEMENT.

RENTER SIGNATURE _____

RENTER FURTHER HEREBY AGREES TO INDEMNIFY, SAVE, AND FOREVER HOLD HARMLESS DEALER AND RENTAL OWNER FROM ANY AND ALL LIABILITY, CLAIMS, OR CAUSES OF ACTION OF ANY KIND OR CHARACTER WHATSOEVER, AND BY WHOMEVER ASSERTED, ARISING FROM OR IN ANY WAY GROWING OUT OF THE OPERATION OR USE OF THE RENTAL UNDER THIS AGREEMENT AND AGREES, IN SUCH EVENT, TO PROVIDE A DEFENSE THEREFORE AS CHOSEN AND DIRECTED BY DEALER AND TO PAY ANY EXPENSES IN THE DEFENSE OF ANY SUCH CLAIM OR LAWSUIT THIS AGREEMENT INCLUDES, BUT IS NOT LIMITED TO, CLAIMS OF NEGLIGENCE OR GROSS NEGLIGENCE ON THE PART OF DEALER AND/OR THE RENTAL OWNER.

RENTER UNDERSTANDS AND AGREES THAT AS PART OF THE CONSIDERATION OF DEALER RENTING THE VEHICLE TO RENTER, RENTER DOES HEREBY ASSIGN TO DEALER ANY CAUSE OF ACTION JUDGMENT OR SETTLEMENT AS THE RENTER MAY HAVE AGAINST ANY PERSON, FIRM OR CORPORATION, INCLUDING BUT NOT LIMITED TO DEALER AND/OR THE RENTAL OWNER, TO SECURE SATISFACTION AND DISCHARGE OF ANY JUDGMENT OVER AND AGAINST DEALER AND/OR THE RENTAL OWNER FOR ACTUAL, CONSEQUENTIAL AND/OR PUNITIVE DAMAGES, AND/OR CLAIMS FOR INDEMNITY AND/OR CONTRIBUTION, STATUTORY, CONTRACTUAL OR OTHERWISE.

RV Condition at the time of pick up

The unit you are picking up is clean on the interior and exterior and is in safe and roadworthy condition.

Return Policy:

Rental units must be returned as scheduled. The rental must be returned in the same condition as it was at the time of pickup, (clean on the interior and exterior and in full working order). Any variable charges may be assessed and charged against the security deposit.

RENTER SIGNATURE _____

ALL APPLICABLE CHARGES WILL BE DEDUCTED FROM THE SECURITY DAMAGE DEPOSIT.

Smoking: No smoking is allowed in rental units unless otherwise stated in your booking. Smoke odors in the returned rental units will result in additional fees. Please refer to Return Policy for applicable fees.

Interior Damage: Any damage to the interior including items such as appliances, cabinet, floors, bathroom cleaning/repairs, etc.

Pets: No pets are allowed in rental units unless otherwise stated in your booking. Any pet odors in the returned rental units will result in additional fees. Please refer to RV Return Policy for applicable fees.

Ladder: Some rental units are equipped with rear ladders. These are not for customer use. Activity on the roof of the unit is forbidden.

Travel Restrictions: Rental units may not be taken into Mexico

Truces: Customer is responsible for all applicable taxes.

Rental Fees: All rental fees must be paid prior to check-out including deposits.

Citations & Tolls: Will be charged to Renter at the date of discovery by Dealer.

Repairs and Roadside Assistance

In the unlikely event of a break down or mechanical issues, repairs under \$200.00 should be completed and paid for by the renter. Repairs over \$200.00 must have prior authorization from Dealer. Please save and submit all receipts for repairs when the rental unit is returned, reimbursement depends on type of repair and cause.

Renter may apply and pre-pay for roadside assistance through Outdoorsy, if the Renter has purchased roadside assistance this will be provided per the terms and restrictions stated by the provider. Some rental units are equipped with awnings for shade. Awning usage may be restricted by the Dealer. If damage to the awning occurs during the rental this damage is not covered by the Outdoorsy Comprehensive and Collision policy and the Renter will be wholly responsible for the full cost of repair in addition to any insurance deductible if applicable.

Awning Usage Allowed During Rental: YES _____ NO _____

RENTER SIGNATURE _____

General Requirements: Renter agrees not to drive in a careless or negligent manner while towing or driving the RV Rental, nor drive while under the influence of alcohol or drugs, nor permit operation of the vehicle by any person except those signed to the agreement and approved as drivers. Renter further agrees not to use, or permit use of the rental for unlawful purposes. Renters will hold Dealer harmless from any and all fines and penalties incurred during the rental period caused directly or indirectly by negligence, misuse or carelessness. Renter further agrees to indemnify and hold harmless the Dealer from and against any and all claims for loss of, or damage to property, or injury to person, including death, resulting from the use and operation of the RV Rental. Unless prohibited by law, the Renter releases the Dealer and Outdoorsy from any liability for consequential, special or punitive damages in connection with the RV Rental. Renter shall hold harmless, other client owners, Dealer, Outdoorsy and its authorized agents and employees from and against any and all loss, bodily injury, damages and expenses, including legal expenses, of any kind arising from the RV Rental during the Renters possession extending to such time RV Rental is completed and cleared by Dealer, including without limitations, latent and other defects whether or not discoverable by Renter or Dealer. This indemnity shall continue in effect at all times despite the return of the rental before or after expiration of the contract terms whether by formal request from Dealer or otherwise. It is agreed and understood that Dealer may control the defense of any such claim. By signing below, you acknowledge that you have been given an opportunity to read the terms of this Agreement before being asked to sign. Your signature permits us to process a credit charge in your name for all rental charges due under this Agreement.

RENTER SIGNATURE: _____ **DATE:** _____

Signature acknowledges that renter has read and agrees to the above policies, terms and conditions

DEALER SIGNATURE: _____ **DATE:** _____

Signature acknowledges that Dealer has read and agrees to the above policies, terms and conditions

Vehicle Loss or Damage

In the unfortunate situation that there is damage to the rental unit upon your return, we want you to know how that situation will be handled. Our goal is to be as upfront and clear as possible so there are no surprises. If you have ANY questions, please don't hesitate to contact us.

Estimate/Appraisal

An estimate/appraisal will be done to determine repair and replacement costs to the unit. Estimates/appraisals requiring more than one hour to complete will be charged at our standard shop labor rate of \$99.00 per hour.

Parts

We charge manufacturer retail prices for all replacement parts required to put the vehicle back into new condition. This includes body work, parts, interior finish parts, nuts, screws, fasteners, sealants, etc. We will give you a detailed listing of the parts we use. If the parts are not an item that we normally stock, you will also be charged for freight and expedited delivery. It is necessary that the vehicle be placed back into serviceable condition as quickly as possible. All parts and supply charges are taxable.

Labor

We charge our standard shop labor rate. We charge for labor in 15-minute increments and will bill you accordingly.

Body Shop

Some repairs require the assistance of a body shop for paint, sidewall repair, buffing, polishing, etc. We use either our own internal body shop or an outside shop, depending on which is less expensive and more time efficient. If sending to an outside shop, you will also be responsible for the transportation costs to and from the shop.

Loss of Use (Out of Service Time)

You will be charged a daily rate for the time the vehicle will be out of service due to repairs or replacements required by the damage caused. The daily rate is calculated by taking the "Base Rental Rate" from the contract and dividing it by the number of days on the contract (rounded up). For example, if your base rental rate is \$740.00 and your contract is for 5 days, the daily rate would be \$148.00 per day. To calculate loss of use (out of service time) we take into account parts not on hand (interior parts often have to be manufactured at the factory to be shipped to us) as well as the time for repair and replacement of those parts. IMPORTANT! If the vehicle cannot be prepared for rental or sale by the afternoon of your return, you will be charged at least one night of loss of use (out of service time). Major damage can put a vehicle out of service for 30 days or more.

Miscellaneous

You are also responsible for the cost of towing, recovery, storage or any other fees related to the vehicle loss or damage.

Administrative

We have contracted with an outside, independent firm to aid us in handling damage claims. There will be an administrative fee for handling such claims. The minimum administrative fee is \$50.00 and the maximum is \$250.00. This fee is based on the total amount of the repairs/replacement required.

By signing below, you are signifying that you understand and agree that you are responsible for any and all damage to this unit during your rental period and for any costs involved that are required to return this unit to the condition in which it departed on the date of your rental agreement.

Lessee

Date

Agent for Camper Clinic II

Date



Pet Addendum

The staff and management of Camper Clinic II understand that you may consider your pet an important member of your family. Therefore, we do allow "invisible pets" in select units. However, there are some rules and regulations that you must agree to when it comes to your furry friends.

- An additional fee of \$10 per day per pet is required.
- An additional \$100 security deposit is required.

What is an invisible pet?

The term "invisible pet" means that when the unit is returned, we should not see any visible signs that there was an animal in the RV. This includes, but is not limited to pet food, pet hair, carpet/fabric stains or tears or damage to window coverings, furniture or appliances. There must also not be any smell or odor associated with an animal noted.

If evidence of a pet is found you are subject to the following:

- Loss of your \$100 additional security deposit
- Excessive cleaning charges will be billed at \$99.00 per hour
- Any item with permanent damage or discoloration will be handled according to our "Vehicle Loss or Damage" addendum

Restrictions

Only small, domesticated animals are allowed in our rental units. Do not leave your pet unattended in the RV. If you intend to be away from the RV at any time, you **MUST** keep your animal in a carrier/kennel. The pet may not have "free roaming" of the RV while you are away.

Be respectful

We ask that you do not allow your pet to be on ANY of the furniture in the rental unit. This includes the seats, sofa, dinette area and overhead bunks or beds. Remember, where your pet may be lounging is where the next renter may be laying their head for a good night's rest. If evidence of a pet is found it was NOT disclosed at the time of rental, you will be subject to a \$20.00 per night fee for the entire period of your rental, along with an automatic \$200.00 loss in your security deposit.

Lessee

Date

Agent for Camper Clinic II

Date