**“Life is Good rental RV”**

**SUPPLEMENTAL RENTAL AGREEMENT for RVnGo**

**2006 Winnebago RV**

**Owner: Alex Dunn**

**Renter must Review, Sign, Date, and Return to**

 **Email: tn2nc@yahoo.com**

This Supplemental Rental Agreement (aka “SRA”), along with the RVnGo RV Rental Agreement, RVnGo Terms of Service and Policies, which are incorporated herein by reference, is made by and between the persons listed in the RV booking details page of your RVnGo account, namely the Renter and the RV Rental Owner (“Owner”) for the rented RV vehicle (the “Rental”) during the paid timeframe (“Rental period”). Renter and Owner are referred to collectively herein as the “Parties”. The terms and conditions of this Agreement shall survive the end of the rental period and remain in full force and effect.

**Early Returns:** If you return the RV early, we do not refund the days that are not used, including any return travel costs or days lost due to a traffic accident in the RV. However, if it determined by law enforcement that the accident is NOT the Renter’s fault, the Renter may be able to recover their rental costs from the at-fault driver’s liability insurance, but there is no guarantee. The RV owner reserves the right to make exceptions in all cases where RV is returned early (ie.before the end of the Rental Period).

**Fee for Late Returns:** We require all units to be returned by 6:00 PM EST on its agreed upon Return Date. If the RV is late on this date, there is a $50 per hour late fee. We do allow exceptions to the 6:00 PM EST drop off time, but any new time MUST BE prearranged and approved 48 hours before the Return Date to avoid a late fee.

**All drivers must be pre-verified and at least 25 years old**. NO EXCEPTIONS. This voids the RV insurance, putting financial and legal responsibility for any new damages caused during the RV rental period on the Primary Renter(s). We will ask for each authorized driver’s license and take a picture of it.

**Approved RV Operators /Drivers**: Renter understands and acknowledges that the RVnGo protection packages/insurance only offers protection for the verified, approved drivers. Therefore, only the verified drivers are allowed to drive or operate this motorhome. Renter acknowledges that the motorhome clearance is as follows — height 12 feet, width 8.5 feet and length 31 feet.

**NO SMOKING**: This RV is a NO Smoking (including vaping, cigars, pipes, drugs, etc) unit. If the RV Owner determines that smoking has occurred in or near the RV upon its return, this will result in a post-trip flat cleaning fee of $500. This determination and decision are at the Owner’s discretion.

**NO DRUGS**: Any evidence of the storage, transportation, use, or sell of ANY illegal substances, contraband, or paraphernalia will result in 100% forfeiture of the Renter’s entire security deposit, plus prosecution to the fullest extent allowed by law, where allowed.

**Travel Restrictions**: Our motorhome is NOT allowed to travel into Mexico, Canada, or transported to any other country. The RV insurance does NOT cover the Renter or the RV in these instances. If it is determined that the RV is taken to these countries, the unit will be reported stolen and result in 100% forfeiture of the Renter’s security deposit, as well as ALL recovery and travel costs related to the RV’s abandonment, towing, and retrieval. Off-road travel is NOT allowed on any non-paved road like logging roads, forest service roads, beaches, etc. The only exception to this is a non-paved road (i.e. gravel, etc) inside an established RV Park or campground. The Renter acknowledges that the RV is GPS tracked and monitored for location, speed, braking, and driving style during the Rental period.

**Towing with RV**: We typically do NOT allow towing anything with our RV without prior, pre-booking, and trip approval by the Owner. The RV’s hitch receiver is locked, and removal of the lock will forfeit Renter’s entire security deposit. Towing policy is at the Owner’s sole discretion.

**Toll Roads, Red Light Cameras, Parking Tickets**: Renter agrees to report to the Owner and pay for all tolls and tickets (including parking, moving or stationary traffic violations) incurred during the Rental Period. Any tolls received by the owner post-trip / after rental period will be charged at the cost of the ticket plus a $50 administrative fee.

**Maintain a Safe Speed**: Our motorhome is rated up to 65 mph. However, we ask that all RV Renters abide by the 55 mph typically posted for trucks on interstate highways and slower than the posted speed limit on rural roads. This provides the best balance of control, safety, and fuel efficiency.

**Tire(s) condition and responsibilities:** Our RV’s tires are inspected, maintained, rotated, and replaced, as needed. We retain documentation on all tires and rims, including the spare, as well rotations. The Renter is responsible for checking the tire pressure, as well as any unusual bubbles, cracks, wear, and obstructions (ie. screws, nails, etc.) before EACH drive with the trucker-size tire gauge provided and kept in the driver’s door. It is good practice to check these things at EVERY gas station fill-up. If Renter is not comfortable checking the tires, they can have a truck/RV garage do so at the Renter’s expense, which is not reimbursable by the RV Owner.

**Tire(s) issues and additional Renter responsibilities during the Rental period:** If the Renter has a flat or blown tire (or tires) during the Rental period, the Renter must first call and text the RV Owner to notify of them of the issue. Then, the Renter must call RVnGo’s Roadside Assistance vendor and wait for them to swap out the flat / blown tire with the spare, which is located under the rear of the RV. If the RV has more than one flat / blown tire, they must call and text the RV Owner first, who will typically ask/ approve RVnGo’s Roadside Assistance to tow the RV with a heavy-duty tow truck capable of towing the RV to a tire garage / mechanic of the Owner’s choosing. The RV renter is 100% responsible for the cost of a new tire of the same brand, size, and ply AFTER the Rental period. The cost of any new tire(s) will be deducted from the Renter’s security deposit. The Renter must NOT buy ANY tires or attempt to change tires on their own.

**Mileage**: We include 200 miles per night in each rental period with extra miles charged at $0.33 (thirty-three cents) per mile. Mileage is calculated by nights paid (ie. paid for 5 nights x 200 miles = 1,000 miles free of charge) NOT by the day. Additional mileage that exceeds the included miles will be subtracted from your security deposit. If excessive mileage exceeds the Security Deposit amount and/or the Renter misrepresents how many miles they intended to drive before the trip, any excessive mileage fee will be charged to the Renter’s credit card on file with RVnGo.

**Roof**: We do NOT allow anyone going up on the RV’s roof for ANY reason. Evidence of walking, using, or accessing the roof will result in forfeiture of the Renter’s entire security deposit, plus $150 per hour fee for a post-trip roof inspection.

**Music Festivals and Boondocking (aka “dry camping”) restrictions**: We do NOT allow our motorhome to be rented, reserved, or used at ANY music festival or for boondocking (aka “dry camping” without access to utilities – see below) for more than the allowed generator use hours per day, due to the excessive wear and tear, as well as potential for improper care.

**Camp sites, Utilities, and Trip Route:** The Renter is responsible for reserving RV-friendly, level, preferably “pull-through” camp sites big enough for the RV and which have “full hookups (ie. 30 amp electricity, city water, and sewer dump), “partial hookups” (i.e. 30 amp electricity and city water only, but no sewer dump) or “bare minimum hook-ups” (i.e. 30 amp power only) available. The camp sites and trip route should be planned out and reserved prior to submitting a reservation booking of the RV.

**Generators**: Our motorhome is equipped with an onboard generator. RV generators are for temporary, short-term use of the air conditioning, microwave and 120-volt power. These are not “constant run” generators and are not designed to be used as primary power source by running them for extended periods of time. If you desire electricity or a/c use overnight, the Renter needs to reserve and book a campsite(s) which have a 30 amp shore power hookup, as a bare minimum, prior to reserving and picking up the RV, as well as providing this information to the RV Owner before reservation approval.

**Generator Do’s and Don’ts**: The RV Renter should check the generator’s oil and turn off /disconnect anything that requires electricity (ie. A/C unit, lights, fridge, etc) before EACH use of the generator. The Renter should turn off the House batteries after each use of generator. The Renter should never run the generator while plugged into shore power at their camp site or overnight while sleeping in the unit due to the possibility of carbon monoxide poisoning – a deadly hazard.

**Generator excessive use fees:** We include **six (6) generator hours** per paid night with any excessive hours charged at $2.00/hour. Any excessive generator use will result in this post-trip per hour fee, plus an additional $150 post-trip fee for a RV mechanic to re-inspect the generator. These fees will be subtracted from your security deposit, if needed. If the excessive generator hours fees exceed the Security Deposit amount and/or the Renter misrepresents how many generator hours they intend to use during the trip, the excessive mileage fees will be charged to the Renter’s credit card on file with RVnGo within seven (7) calendar days.

**RV refrigerator and freezer usage:** The RV’s refrigerator and freezer will typically be pre-chilled by the Owner before the Rental period begins. However, the RV’s refrigerator and freezer should NEVER be turned on while driving or parked on un-level terrain. This will result in the unit’s motherboard being tripped, causing the unit to beep, show a “no co” error on the display, and no longer operate. The Renter should NEVER attempt to reset or fix this issue. Any RV repair shop can reset the unit for $50 - $125 with prior approval by the RV owner. Renter must notify the RV owner immediately if they trip the refrigerator and freezer unit’s motherboard to discuss, get this approval / disapproval, and then provide any documentation (ie. Itemized work order, receipt, etc) from the RV repair shop, IF approved. This cost is not reimbursable to RV Renter by the RV owner.

**Gasoline**: The fuel tank is typically full of **unleaded gas (87 octane or higher)** when the Renter picks up the RV. The RV must be returned with the same amount of fuel and type as when you picked it up. If the fuel is not at the same level upon return of the RV, we will charge $5 a gallon and subtract this fee from Renter’s security deposit. **Do NOT use diesel fuel in the RV**. If it is determined that diesel fuel has been put in the tank, the Renter is responsible for any RV damages, parts, labor, and repairs due to the use of the wrong fuel.

**Black Waste Holding Tank:** Waste holding tanks must be emptied prior to return. If you do not want to do this task yourself, you can pay a $150 septic dumping fee, post-trip. Please note: Putting anything other than human waste and RV specific toilet paper in the toilets can result in damage to the RV’s wastewater tanks and system. NO female products, paper towels, regular toilet paper, flushable wipes, etc) should be put in the toilet. ANY maintenance or repair fees required to address any of issues will be subtracted from the Renter’s security deposit. If these fees exceed your security deposit, the Renter is giving us permission to charge the credit card on file by RVnGo within seven (7) calendar days.

**Kitchen Sink/Gray Tank**: Motorhome plumbing systems are not designed to handle food waste, like the plumbing found in a residential home. Please be mindful to NOT rinse/empty ANY food down the drain. Food should be disposed of in the garbage can before kitchen items are rinsed/cleaned. ANY maintenance or repair fees required to address any of issues will be subtracted from the Renter’s security deposit. If these fees exceed your security deposit, the Renter is giving us permission to charge the credit card on file with RVnGo within seven (7) calendar days, if needed.

**Cleaning Fee**: The RV interior and exterior will be cleaned before Renter picks up the unit. It is required to be returned in the same clean condition at time of rental pick-up. If returned with a dirty interior (i.e excessive dirt, odors, pet hair on the upholstery, etc.), a $250 flat fee will be deducted from Renter’s security deposit. If returned with a dirty exterior (i.e. excessive dirt, mud, tar, bugs, etc.), a $100 flat fee will be deducted from Renter’s security deposit. (Note: A broom, dustpan, upright vacuum cleaner, paper towels, and cleaning supplies are provided by the Owner for use by the Renter at no cost prior to RV’s departure.)

**Lost Items**: The RV is already stocked with virtually everything needed to enjoy your trip and two (2) full sets of keys to the RV’s ignition / driver’s door, bays, side door locks, gas / water doors. If any provided keys or items are lost or damaged during your trip, you'll be charged the full cost to replace the item(s), plus a $25 administrative fee per item, as needed.

**RV Return / Drop Off:** If you need to drop off the RV before 6:00 PM EST, please give the RV owner at least 24 hours prior notice. The RV return / drop off inspection process typically takes 30-60 minutes unless there are new damages. Please pre-plan your return and departure time accordingly. Please note: The RV Owner has up to 48 hours to inspect the RV and report any new damages. Within seven (7) calendar days of its return, a full inspection may take place of the RV’s exterior, interior, appliances, tires, engine, generator, and other mechanical systems, including but not limited to black and gray tanks.

**Awning usage and Renter responsibilities**: If Renter chooses to use the RV’s awning during their trip, they must acknowledge 100% responsibility for its condition before and after the rental period. If the Renter chooses NOT to use the awning during their trip, they must acknowledge this on the Departure paperwork. The awning will then be zip tied closed and checked both before and after the Rental period, regardless. The RV owner may provide use of a 10 ft x 10 ft pop-up canopy for shade and protection from the rain, in lieu of using the RV’s awning. Check your surroundings and NEVER use the awning or canopy in inclement weather (i.e. windy, thunderstorms, etc) or while driving. It is a minimum $3,000 charge to replace the awnings and $250 charge to replace the canopy. These are typically NOT covered by RVnGo’s RV insurance. Any new damages of the RV’s awnings or pop-up canopy are the Renter’s financial responsibility and could exceed their security deposit and RV insurance deductible.

**RV Damages, Insurance, and Renter responsibilities**: If the RV and/or any of its contents (interior and exterior) are damaged during the rental period, the Renter is responsible to pay all damage, repairs, parts, and labor costs above and beyond the security deposit, deductible, and level of RV insurance selected by the Renter. If an accident occurs, the Renter is responsible for contacting the RV Owner immediately in writing via text AND by phone, obtaining a police report, contacting the other party’s insurance company, and providing copies of all documentation and photos of the accident, all vehicles / people involved to both RVnGo and the RV owner (Alex Dunn) immediately.

**Renter Credit /Debit Card on file and any post-trip charges:** TheRV Renteracknowledges and pre-approves the RV Owner to submit any charges deemed necessary during the Rental period to any cover new damages and excessive use fees (ie. Excessive mileage, generator use, cleaning fees, etc) from the Renter’s security deposit, including any charges that may exceed the insurance deductible, if an insurance claim needs to be filed. TheRV Renteralsoacknowledges and promises NOT to cancel or close the credit / debit card on file or used to pay for the RV rental to avoid paying any legitimate fees incurred during the Rental period which are approved by both the RV Owner and RVnGo. Closing or cancelling any credit/debit used is paramount to fraud and will be fully prosecuted as allowed by law.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

RV Renter: Print full name above:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 RV Renter Signature - above Date

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

RV Owner: Print full name above:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 RV Owner Signature- above Date