Tigerpaw Rental Guidelines

* **HOW TO VIDEOS:** We have (how to) videos available for you to watch before your rental so you become familiar with the rv.

We also have them on DVD in the rv just in case you need a refresher and no excess to the internet.

Link is coming soon. Have to do a lot of editing

* **Rhonda's checklist:** There are checklist available so you can just go down the list to ensure nothing was missed for peace of mind because we know that's priceless
* **Rhonda's Driving guidelines:**
* She is 12’ tall; 8.5’ wide and 33’ long
* Maximum RV driving speed is 70mph.
* Please avoid low hanging trees and other obstacles.FIBERGLASS SHELL IS EASY TO PUNCTURE she is are baby please just be careful.
* Try to find truck stops that have RV stations to fill up. super easy and lots of room. Rear driver side is where the gas filler is located
* **FLAT TOWING:**  Flat towing is allowed for additional fee of 50$.Towing maximum is 4000lbs. The vehicle that is being flat towed must be set up for flat towing by the renter. Guests may use hitch for other additional things like bike rack, wheelchair platform ect. Just let us know prior to the rental date so we can unlock the hitch receiver.
* **SMOKING PROHIBITED:** Any kind of smoking is strictly prohibited including e-cigs/vaping

 Violation will result in a severe penalty to return Rhonda to her condition prior

 to the rental.

* **AWNING:** Guests are welcome to use the awning. The awning is susceptible to damage if left extended during windy conditions and is not covered by insurance
* Retract during windy conditions,before bed,and when away from Rhonda
* **Toilet:**  RV safe toilet paper only (9 rolls provided) Do not flush any other products,it can clog and damage the septic system.
* **Waste tanks:** Tanks must be empty upon return. Or if you don't want to hassle with it i will dump them for you 30$ additional fee.
* **Included amenities:**  Guests are welcome to enjoy everything provided in the RV. Please clean and return the items to their location and conditions.
* **Pets:**  50$ fee for dogs no cats please
* **Delivery/Set up:** Delivery and pick-up is available up to 50 miles from Pickerington,OH. Close to hocking hills. Delivery/pickup fee 150$ Setup and tear-down option only available with delivery
* **Damages:** Please report any damage to Rv. Repair costs will be deducted from security deposit or insurance depending on the damage
* **Pick-up/Drop off**  The pick-up/return time for rv will vary per renter. We will work together on pick-up/return time.Fuel tank will be full time of pick-up so Please return with a full tank.(unleaded gas 87 only) If not

Returned with a full tank,price of fuel plus 25 fee will be deducted from deposit.

 **Extras and Additional Fees**

* **Preparation;**  We only charge a mandatory 20$(cost of materials) fee for cleaning and sanitation

[System 3](https://www.crucial.global/)  is used for sanitation.

* **Miles:**  Allowance is 300 miles per night,0.35 cents per mile fee in excess of total miles allowed
* **Generator use:** Allowance is 6 hours per night,3.00 per hour fee for addition use
* **Delivery/Pick-up** Delivery and set up fee 75$. Pick-up and tear-down fee 75$

Only available 50 miles from pickerington ohio. If further delivery is needed:email or text we may be able to work something out.

* **Waste tanks:** 30$ additional fee if tanks are not emptied
* **Refuel:** 25$ fee if rv is not returned with full tank plus cost of fuel.
* **Blackstone grill:** Included no fee just please clean and put it away the way it was prior to rental.
* **Bike rack:** 20$ fee for 4 bicycle bike rack. Optional
* **Additional Cleaning:** If rv comes back not adequately cleaned additional fees will be added. Does Not have to be perfect but looks clean and everything put back where it was found.
* **Towing** Flat towing 50$ fee 4000 maximum towing capacity.
* **Cancelation policy:** Communication is key with this one.If you think you are going to cancel, PLEASE let us know asap. If cancellation is 14 days before rental date Full refund. If it's in 14 day window booking deposit will not be refunded. Cancelation on our part will include a full refund.